

seventyWest is committed to high standards in the provision of education, training and assessment and refers learners to outside resources the Toowoomba community to assist with special needs and support services, where required.

The following support services are available and accessible for all learners studying with seventyWest.

Literacy and/or Numeracy Support

Referral Services Available	Name	Services	Contact Phone / Website
Literacy and Numeracy	The Reading and Writing Hotline	Australia's national telephone adult literacy and numeracy referral service	1300 655 506 https://www.readingwritinghotline.edu.au/
	Australian Government Department of Human Services	Skills for Education and Employment program	133 873 Web: https://www.humanservices.gov.au/individuals/services/centrelink/skills-education-and-employment
English as second language	Department of Education and Training Adult Migrant English Program	Provides English language tuition to eligible migrants and humanitarian entrants to help them learn foundation English language and settlement skills to enable them to participate socially and economically in Australian society	Ph: 13 38 73 Web: https://www.education.gov.au/adult-migrant-english-program-0
	Department of Education and Training Adult Migrant English Program Service Providers	Locate your closest service provider in your State or Territory	Web: https://www.education.gov.au/adult-migrant-english-program-service-providers

In some instances, these services may incur an additional fee.

Student Welfare and Guidance Services

There are many issues that may affect a student's social or personal life and some students may require gaining advice and guidance on personal issues. A counselling service can be suggested if applicable.

Referral Services Available	Name	Contact Phone
Counselling	Life Line	13 1114
	Beyond Blue	1300 224 636